Boise State University

2009-2010

Travel Assist

Travel Assistance Services

* 24-hour Emergency Telephone Assistance

This Plan is designed for students who travel 100 miles or more from home or in a foreign country that is not the country of permanent residence

* Emergency Medical Transportation Service
* Emergency Evacuation
* Medically Necesary Repatriation
* Repatriation of Remains
* Medical Assistance
* Pre-Trip Assistance

TRAVEL ASSIST

Procedures on How to Access Travel Assist
24-hour Assistance Call Center

How to Contact Travel Assist:
* Inside the US and Canada, dial 877-249-5362 toll-free.
* Outside the US and Canada:
  - Request an international operator.
  - Ask the international operator to connect to an AT&T operator.
  - Request the AT&T operator to place a **collect call to the USA at 715-295-9625.**
* Our fax number is 713-974-3422.

When to Contact Travel Assist:

* Call Travel Assist when you require medical assistance or have a medical emergency.
* Call Travel Assist for all non-medical situations (lost luggage, lost documents, legal help, etc.).
* Call Travel Assist whenever there is a question.

Travel Assist is available 24-hours-a-day/7-days-a-week/ 365-days-a-year.

Our multi-lingual/multi-cultural Travel Assistance Coordinators (TACs) are trained professionals ready to help you should the need arise while you are traveling or away from home.
The Travel Assist Medical Staff consists of full-time, on-site Registered Nurses and Emergency Physicians who work as a team to provide the best outcome for our clients. This team is directed by a dedicated Medical Director (MD) and Manager of Medical Services (RN). Nursing staff is on-site 24-hours; a physician has daily responsibility for a 24-hour period and is on-site during daytime hours.

What information will you need to provide to Travel Assist when you call:

* Advise Travel Assist who you are insured by.
* Provide your Policy number: CAS9710659
* Advise Travel Assist regarding the nature of your call and/or emergency. Be sure to provide your contact information at your current location in the event Travel Assist needs to call you back.

Description of Services

***Information/General*:** These services include advice and information regarding travel documentation, immunization requirements, political/environmental warnings, and information on global weather conditions. Travel Assist can also provide information on available currency exchange rates, local Bank/Government holidays, and, by implementing our databases with the information, provide ATM and Customer Service locations to clients. Travel Assist also provides emergency message storage & relay and translation services.
* Visa & Immunization
* Weather & Exchange Rates
* Environmental & Political Warnings

Technical: These services provide assistance to members in the event of lost or stolen luggage, personal effects, documents and tickets. Travel Assist can arrange cash transfers & vehicle return in the event of illness or accident, provide legal referrals, and help with arrangements for members who encounter en-route emergencies that force them to interrupt their trips.
* Legal Referral
* Embassy/Consulate Information
* Lost/Stolen Luggage & Personal Effects Assistance
* Lost Document Assistance/Cash Transfer Assistance
* En-route Travel Assistance
* Claims-related Assistance
* Telephone Interpretation

Medical: These services are the most complicated of those offered and can last up to several weeks. They involve Travel Assist's Medical Staff in addition to other network providers and often include post-case payment/billing coordination on the traveler's behalf. These services include physician/dental/hospital referral, medical case monitoring, shipment of medical records and prescription medications, medical evacuation, repatriation of remains, and insurance/claims coordination.

Medical Assistance:
* Medical Referral
* Out-patient Assistance
* In-patient Assistance

Medical Transport:
* Evacuation - $25,000 Maximum Benefit
* Repatriation of Mortal Remains - $25,000 Maximum Benefit

Fill out form below, detach and return to:
Maksin Management Corp
PO Box 2857
Camden, NJ 08101-2857
Retain Travel Assist Plan information for your records.

BOISE STATE UNIVERSITY TRAVEL ASSIST ENROLLMENT CARD 2009 - 2010 POLICY NUMBER: CAS9710659

Student's Name _____ (Last) _____ (First) _____ (MI)

Date of Birth _____ (Month) - _____ (Day) - _____ (Year) Gender _____ (Male or Female) ID Number _____

Telephone Number _____ - _____ - _____ Email Address _____

Mailing Address _____ (Street) _____ Apt. # _____

_____ (City) _____ State _____ Zip

I have carefully read the leaflet and elect to enroll as indicated. Rates are not pro-rated. Remittance in the amount of $ 48.00 is enclosed.
Payment by ___ check or ___ money order.
Premium must be remitted with this enrollment card. Make check payable to National Union Fire Insurance Company of Pittsburgh, Pa. and return along with this form to:
Maksin Management Corp, PO Box 2857, Camden, NJ 08101-2857. Please read the Travel Assist leaflet for important information.

Coverage Period: 12:01 AM 8-01-09 to 11:59 PM 7-31-10 Premium: $48.00
Coverage will be effective the date premium is received by Maksin Management Corp or the effective date of the Coverage Period, whichever is later.
Coverage terminates 11:59 PM on 7-31-10 regardless of your effective date.
Signature _____ Date _____